University of Arkansas at Monticello Taylor Library

Strategic Plan, 2016-2019 June 2018 Update

Goal One: The Library will have a renovated Main Floor that will better serve our community and enhance prospects for student success. COMPLETE

- **Goal Two:** The Library will strengthen its marketing in order to allow the community to better utilize our resources and services. Research demonstrates that students who visit the library have better retention and graduation rates than those who do not. Strategies:
 - **2.A.** Increase Social Network presence.
 - 2.A.1. Increase number of Facebook friends. Responsibility: Social Network coordinator Measures: Number of friends increases by 100% by 2017, 200% by

2019.

Costs: \$150/year

- 2.A.2 Explore possibilities of Instagram, Snapchat, Twitter Responsibility: Social Network Coordinator Measure: Set up Snapchat presence by 2019, Instagram by 2018 Costs: \$150/year
- **2.B** Strengthen Marketing Presence

2.B.1 Obtain and train with better hardware and software for visual presentation.

Responsibility: Director Measure: Have new computer, software Target: August 2018 Cost: \$2,000 for computer \$300 annually for programs

2.B.2 The Library will enhance the visibility of Special Collections. MOVED to Goal Five

2.C. The Library will strengthen its collaboration within the university community.

2.C.1. The Library will work with Student Affairs in its public announcements. **COMPLETE**

2.C.2. The Library will work with Student Affairs in establishing a presence in dormitories.

Responsibility: Student Success Librarian

Measure: Little Libraries or other presence in dorms

Target date: July 2019

Cost: None

2.C.3. Instructional Technology to develop a Library Tab in the Blackboard shell.

COMPLETED

2.C.4. The Library will work with Upward Bound to identify and employ students in the Library.

DELETED with demise of Upward Bound

2.C.5. The Library will work with the Athletic Department to publicize our services and encourage use of the Library by Student Athletes

Responsibility: Student Success Librarian

Measure: More library usage by student athletes

Cost: No additional cost

NEW 2.C.6. The Library will develop mobile service, with Librarians going to classrooms or departments as needed

Responsibility: Student Success Librarian

Measure:	Visits to classrooms, department meetings
Cost:	No additional cost

Goal Three: The Library will strengthen its services to better meet student needs. Strategies:

3.A. We will continually monitor and revise our hours of operation to meet student needs.

ONGOING

3.B. We will increase our service and presence on the Main Floor:
3.B.1 We will greet all who enter the Library
COMPLETE
3.B.2 Librarians will walk about the building offering help.
COMPLETE

3.C. The Library will update the print collection.

Responsibility: Collection Development Librarian, Serials Librarian, Special Collections Librarian

Measure: The following areas will be weeded and updates:

Main Floor: by December 2016: COMPLETE

- E-F: By July 2018
- G-N By July 2019
- P-Z: By July 2020

Special Collections: By July 2020

Bound Periodicals: By December 2016: COMPLETE

Cost: Included in the budget

UAM Vision 1.3.1	New 3.D.	The Library will update Electronic Resources. Reponsibility: Electronic Resources Librarian Measure: Increased resources, increased usage Cost: \$25,000-\$35,000 per year	
Goal Four:	The Library will increase its partnerships with local agencies		
4. A.	The Library will patronize local businesses in marketing efforts by purchasing gift		
certificates as	appropriate		
	Responsibi	lity: Library Director	
	Measure:	Gift certificates purchased	
	Target:	Immediate	
	Cost:	None additional \$250/year (2.A.1 and 2.A.2)	
UAM Vision	4.B. The	E Library will collaborate with local and regional libraries to integrate	
1.4.1	information	n literacy into schools and other programs.	
4.B.1 :	The Librar	y will work to instruct area teachers of available resources at UAM	
Library			
	Responsibi	lity: Student Success Librarian	
	Measure:	Workshops and presentations made to groups	
	Target:	October 2016	
	Cost:	None	
UAM Vision	4.B.2: The	E Library will coordinate consortial activities with regional public and	
1.4.1	academic libraries, to help promote lifelong learning and quality of life.		
	Responsibility: Director		
	Measure:	Quarterly meetings of regional librarians	
	Target:	June 2017	
	Cost:	\$250/year	
4.C.	The Librar	y will reconsider fees for outside use by the Library in order to increase	
our visibility a	and help pro	mote the quality of life in Monticello.	
	Responsibi	lity: Director	
	Measure:	Policy studied by Library Committee	
	Target:	March 2019	

Cost: None

UAM Vision NEW Goal Five

1.3.1 The Special Collections Department will be designated as the Southeast Arkansas Regional Archives.

Responsibility:Special Collections Librarian, Library DirectorMeasure:Official Designation by StateCost:Unknown